

Save
Bonnie
Pace
Jeremy Oleson File



RECEIVED
JAN 22 2016
Town of Carroll

January 15, 2016

Board of Selectmen
Town of Carroll
92 School Street
Twin Mountain, NH 03595

Dear Board of Selectmen,

I am writing to you to provide you with many thanks for the Twin Mountain Fire and Rescue personnel, and the taxpayers of Carroll, for your dedication to patient care in the North Country, and in your community in particular.

At the end of December, a skier experienced chest pain and the ambulance service responded to his aid. The first thank you is for the training you provide to your ambulance staff. The crew on the ambulance was well trained in recognition of cardiac events and care of cardiac patients. The second thank you is for providing them with the most up to date tools. Using the equipment available to them, they were able to see that the patient was having a heart attack. Due to this equipment being a Zoll Series Defibrillator with the capabilities to transmit EKG's, not only were they able to recognize the patient's condition, but they were able to send his EKG to the Emergency Department physician at Littleton Regional Healthcare. This allowed us to consult with Dartmouth Hitchcock Medical Center as our tertiary care resource and to prepare for the necessary cardiac care for this patient.

The impact of time on a patient experiencing a heart attack is significant. Due to the training and equipment available, this patient received the best care we could provide and was safely transferred to the Cardiac Catheterization Unit at DHMC. After each transfer, Littleton Regional Healthcare receives feedback on how well we met the national standards of care related to time measurements for cardiac patients. After this patient's transfer, we received feedback that the patient was doing well after his heart attack. We also received praise for the smooth transition of care from our organization to theirs. That praise was shared with Chief Oleson who promptly pointed out that the praise belonged with the taxpayers for providing the money for the Zoll purchase. We wanted to make sure you knew that the money disbursed on equipment and education was well spent.

Thank you again for your dedication to those living and visiting the North Country. Your actions and decisions have had a significant impact.

Respectfully,

Carlene T. Whitcomb, RN, BSN, MBA
Clinical Director Outpatient Services
Littleton Regional Healthcare

Edward L. Duffy, MD, FACEP
Emergency Department Medical Director
Littleton Regional Healthcare